



Facilities Brief

2023

Summary:

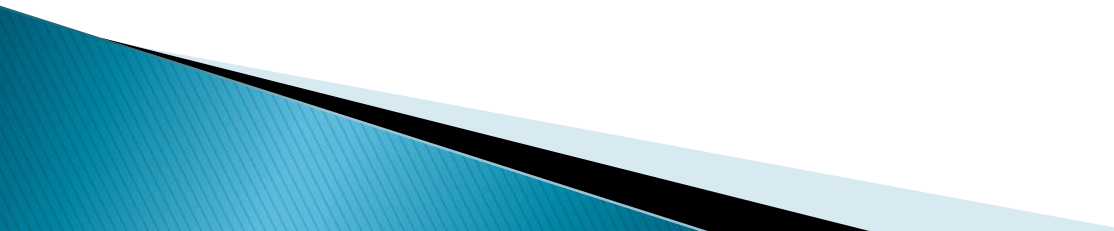
- ▶ Menasha Joint School District has made significant investments in ensuring our facilities are set to provide services to the educational environment for years to come. This is a just snap shot from 2014-2023 school years in regards to historical projects, some energy metrics, work order / preventative maintenance performance indicators and customer service surveys submitted by our staff in review of our performance.

- ▶ The goals of our maintenance program continues to be:
 - Efficiently and effectively preserve building assets
 - Optimize the productivity of maintenance personnel using each of their unique skill sets through out the district
 - Implement cost effective methods for maintenance and operations by consistently reviewing needs
 - Reduce energy costs across the board by actively monitoring and adjusting our buildings energy uses appropriately
 - Ensure safety and security of buildings and its occupants

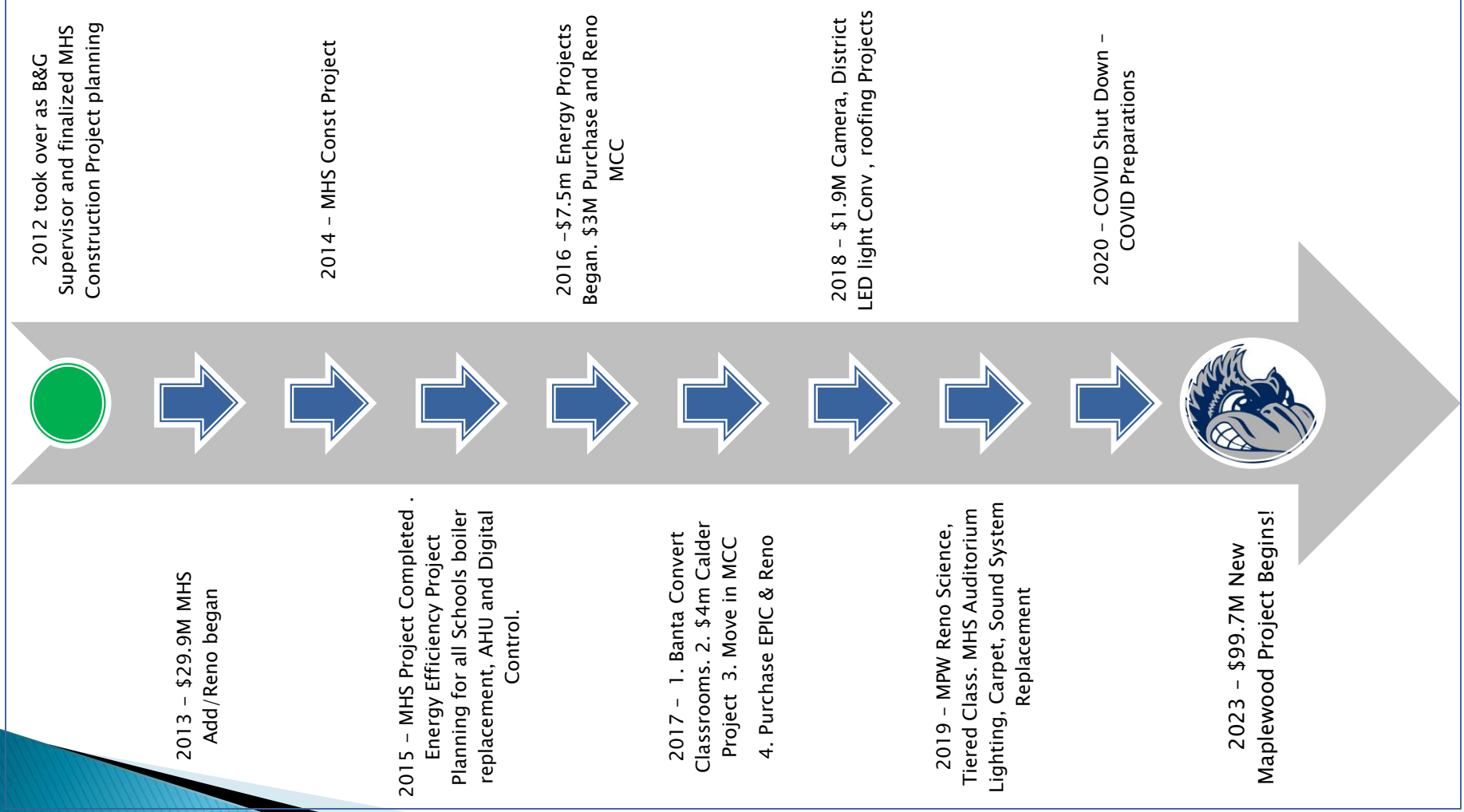
- ▶ The strategy to meet our goals requires:
 - Exploration of all available avenues for funding
 - An active and rigorous preventive maintenance program
 - Accurate compilation of information on our building assets to plan and manage maintenance operations more effectively
 - Application and use of state-of-the-art technology (CMMS, building automation, etc.)
 - A continuous feedback mechanism for monitoring the impact of maintenance service level to enable adjustments and modifications for customer service.

The contents of this information has been updated and presented in an effort to demonstrate a commitment to meet the goals and application of strategies. The process of improving maintenance is a dynamic phenomena and MJSD remains committed to continuous improvement.

Contents

- ▶ Review of Past Major Projects
 - ▶ Past Project Costs and Savings
 - ▶ Future Considerations
 - ▶ Facility Energy Metrics from Baseline to 2023
 - ▶ Maintenance Overview
 - ▶ Customer Survey
 - ▶ 10 Year Capital Plan
 - ▶ 2021–23 Major Projects
- 

Major Projects Historical Timeline



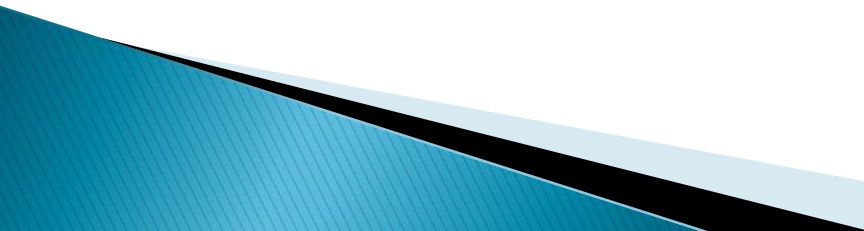
Major Projects Historical Summary

- ▶ 2013-2015: Renovations and 50,000 sqft additions to Menasha High School
- ▶ 2015-2017: Replacement of major Heating, Ventilation and Air Conditioning systems and components. Replaced all pneumatic controls with digital and updated building automation systems at all of our facilities.
- ▶ 2015-2017: Replaced or installed emergency generators in most schools
- ▶ 2016-2017: Purchase and complete renovation to Menasha City Center moving district offices into the building
- ▶ 2017: Purchase and renovations to EPIC Academy
- ▶ 2017: Renovated the entire 2nd floor of Banta turning it back into a full school after district offices moved into Menasha City Center
- ▶ 2017: Calder Stadium Renovation and addition of turf
- ▶ 2017-2019: LED Lighting conversation district wide (inside and out)
- ▶ 2018: Camera system and district radio replacements
- ▶ 2019: Accomplishments:
 - Carpet/tile replacements at Maplewood, BDM, Clovis, Gegan and Jefferson
 - Complete fire alarm system replacement at BDM
 - MHS Auditorium Sound System replacement
 - field house entry doors replaced and new entry signage
 - Interior/exterior signage at Maplewood
 - Complete roof replacement at Banta and one section at Clovis
 - Gegan music room renovation to make accessible for wheel chairs
 - Water softener system installed at Clovis
 - Gym floor refinished, hoops and divider replaced at BDM gym
 - boiler condensate tank and control panel replacement at Butte Des Morts
 - And a multitude of other smaller projects to include painting and grounds work

Focus on Energy Rebates Received 2013 – 2023

- ▶ Menasha Joint School District has worked closely with our Focus on Energy and WPPI Representatives accomplishing:
 - 93 energy related rebate projects from 2013-2023
 - Received \$275,500.00 in Focus on Energy rebate incentives
- ▶ We have increased the overall district square footage of building space by 87,206 square feet with no significant budget increase for energy realized by the energy projects accomplished.
 - Square Foot Additions included: MHS Band/Science Wings – 50,000, Menasha City Center – 32,756 and EPIC Academy – 4,450.

Future Considerations

- ▶ Even with all that has been completed to date, we have so much more to continue improving within our district that will take us well into the future for example:
 - Furniture replacement – Lessons from pandemic, social distancing, new school
 - Classroom renovations – Continue updating annually
 - Play set replacements
 - Parking lot overhauls
 - Building surveys and future needs assessments
 - Constant technology improvements
 - ▶ Future facility replacements or renovations – Phase III of the long range facility plan.
- 

Banta Energy Metrics

MEN - Banta Elementary School

328 Sixth Street, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 3024073

Year Built: 1959

[Edit](#)



[Apply for ENERGY STAR Certification](#)

ENERGY STAR Score (1-100)

Current Score: 80

Baseline Score: 75

Summary

Details

Energy

Water

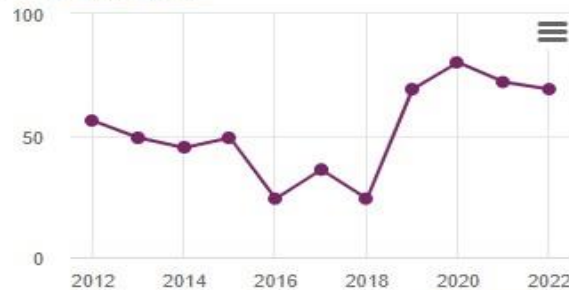
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



(Chart current as of 11/01/2023 10:49 AM CDT)

[Refresh Chart](#)


[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary

Metric	Jan 2017 (Other)	Aug 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	20	80	60.00 (300.00%)
Source EUI (kBtu/ft ²)	143.3	76.3	-67.00 (-46.80%)
Site EUI (kBtu/ft ²)	89.4	49.9	-39.50 (-44.20%)
Energy Cost (\$)	46,266.10	30,344.44	-15,921.66 (-34.40%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	289.9	139.9	-150.00 (-51.70%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Butte Des Morts Energy Metrics

MEN - Butte des Morts Elementary School

 [Finish your application for ENERGY STAR Certification](#)

ENERGY STAR Score (1-100)

Current Score: 86

Baseline Score: 35



501 Tayco Street, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2982033

Year Built: 1927

[Edit](#)

Summary

Details

Energy

Water

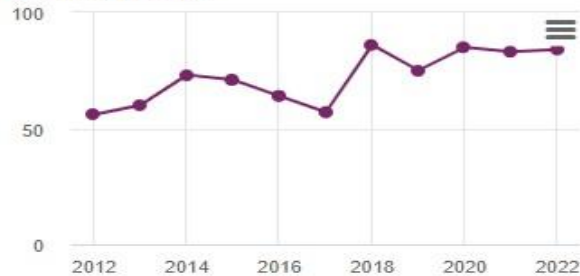
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Refresh Chart](#)

[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary

Metric	Aug 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	35	86	51.00 (145.70%)
Source EUI (kBtu/ft ²)	127.7	65.7	-62.00 (-48.60%)
Site EUI (kBtu/ft ²)	90.3	46.8	-43.50 (-48.20%)
Energy Cost (\$)	86,925.81	52,079.65	-34846.16 (-40.10%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	617.5	269.5	-348.00 (-56.40%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Clovis Grove Energy Metrics

MEN - Clovis Grove Elementary School

 [Finish your application for ENERGY STAR Certification](#)

ENERGY STAR Score (1-100)

Current Score: 82

Baseline Score: 63



974 9th Street, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2982363

Year Built: 2002

[Edit](#)

Summary

Details

Energy

Water

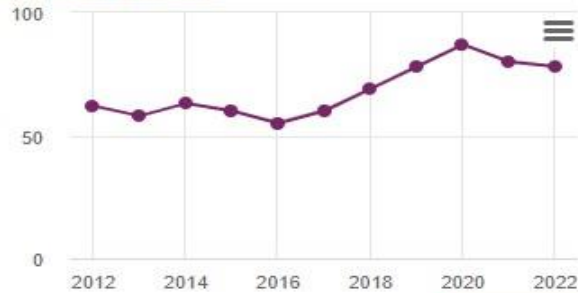
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary

Metric	Aug 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	63	82	19.00 (30.20%)
Source EUI (kBtu/ft ²)	104.4	75.3	-29.10 (-27.90%)
Site EUI (kBtu/ft ²)	60.6	43.6	-17.00 (-28.10%)
Energy Cost (\$)	92,839.93	82,183.95	-10655.98 (-11.50%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	576.0	327.1	-248.90 (-43.20%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Gegan Energy Metrics

MEN - M.J. Gegan Elementary School



675 West Airport Road, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2954305

Year Built: 1967

[Edit](#)

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ENERGY STAR Score (1-100)

Current Score: 95

Baseline Score: 78

Summary

Details

Energy

Water

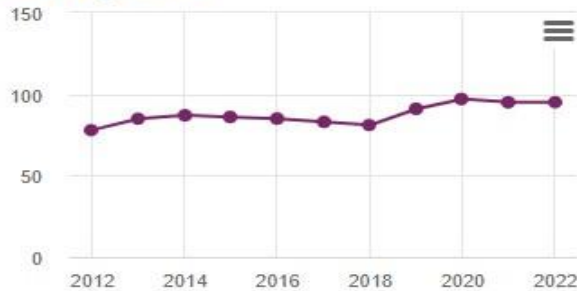
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary

Metric	Sep 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	78	95	17.00 (21.80%)
Source EUI (kBtu/ft ²)	81.9	52.6	-29.30 (-35.80%)
Site EUI (kBtu/ft ²)	43.0	31.2	-11.80 (-27.40%)
Energy Cost (\$)	44,197.12	30,934.41	-13262.71 (-30.00%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	277.4	136.0	-141.40 (-51.00%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Jefferson Energy Metrics

MEN - Jefferson Elementary School



105 Ice Street, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2984599

Year Built: 1932

[Edit](#)



[Apply for ENERGY STAR Certification](#)

ENERGY STAR Score (1-100)

Current Score: 82

Baseline Score: 55

Summary

Details

Energy

Water

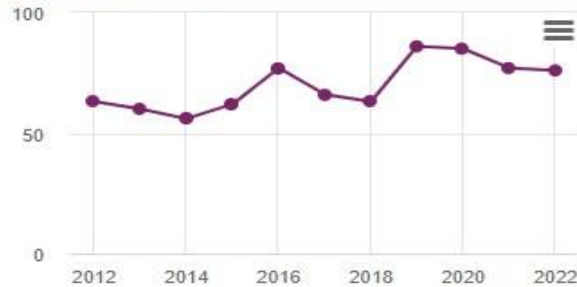
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Refresh Chart](#)

[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary

Metric	Aug 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	55	82	27.00 (49.10%)
Source EUI (kBtu/ft ²)	107.3	72.8	-34.50 (-32.20%)
Site EUI (kBtu/ft ²)	80.8	51.9	-28.90 (-35.80%)
Energy Cost (\$)	35,843.98	27,619.18	-8224.80 (-22.90%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	243.1	143.9	-99.20 (-40.80%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Maplewood Middle Energy Metrics

MEN - Maplewood Middle School



[Apply for ENERGY STAR Certification](#)



1600 Midway Road, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2953368

Year Built: 1970

[Edit](#)

ENERGY STAR Score (1-100)

Current Score: 84

Baseline Score: 72

Summary

Details

Energy

Water

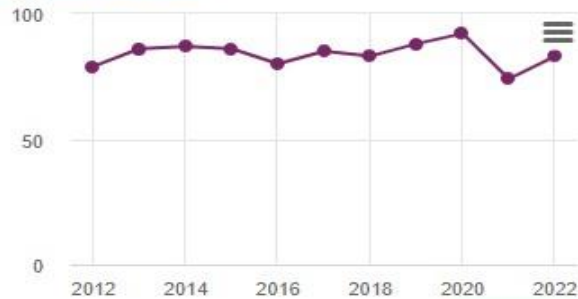
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Change Metrics](#)

[Change Time Periods](#)

Metrics Summary

Metric	Aug 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	72	84	12.00 (16.70%)
Source EUI (kBtu/ft ²)	89.6	72.6	-17.00 (-19.00%)
Site EUI (kBtu/ft ²)	45.8	40.5	-5.30 (-11.60%)
Energy Cost (\$)	105,500.39	90,049.55	-15,450.84 (-14.60%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	682.3	419.0	-263.30 (-38.60%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Menasha High Energy Metrics

MEN - Menasha High School



420 7th Street, Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 2951853

Year Built: 1937

[Edit](#)

[Finish your application for ENERGY STAR Certification](#)

ENERGY STAR Score (1-100)

Current Score: 89

Baseline Score: 76

Summary

Details

Energy

Water

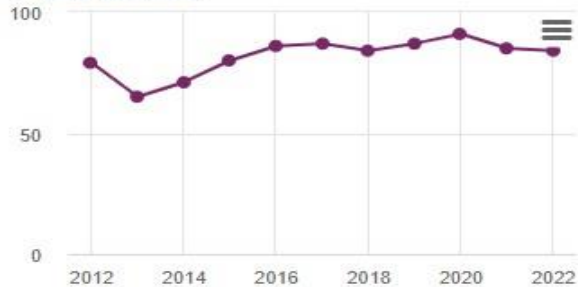
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Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



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[Change Metrics](#)
[Change Time Periods](#)

Metrics Summary			
Metric	Jul 2011 (Energy Baseline)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	76	89	13.00 (17.10%)
Source EUI (kBtu/ft ²)	109.0	81.2	-27.80 (-25.50%)
Site EUI (kBtu/ft ²)	72.0	47.6	-24.40 (-33.90%)
Energy Cost (\$)	201,618.30	220,846.10	19227.80 (9.50%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	1,507.1	1,120.4	-386.70 (-25.70%)
Eligible for Certification for Report PED (Y/N)	No	Yes	N/A

Menasha City Center Energy Metrics

MEN - Menasha City Center



100 Main St., Menasha, WI 54952 | [Map It](#)

Portfolio Manager Property ID: 5815501

Year Built: 1987

[Edit](#)



Not currently eligible for ENERGY STAR Certification

ENERGY STAR Score (1-100)

Current Score: 70

Baseline Score: 67

Summary

Details

Energy

Water

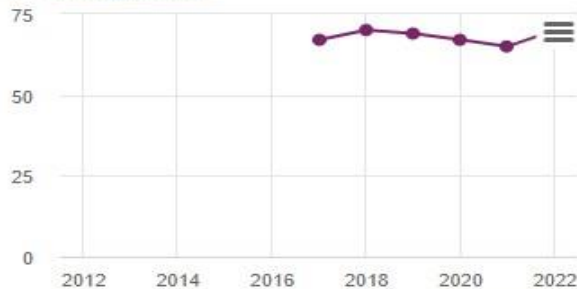
Waste & Materials

Goals

Design

ENERGY STAR Score Trend

[Change Metric](#)



(Chart current as of 11/01/2023 11:10 AM CDT)

[Refresh Chart](#)

[Change Metrics](#)

[Change Time Periods](#)

Metrics Summary

Metric	Jan 2018 (Other)	Jul 2023 (Energy Current)	Change
ENERGY STAR Score (1-100)	64	70	6.00 (9.40%)
Source EUI (kBtu/ft ²)	144.0	132.9	-11.10 (-7.70%)
Site EUI (kBtu/ft ²)	94.4	78.8	-15.60 (-16.50%)
Energy Cost (\$)	36,430.85	43,562.19	7131.34 (19.60%)
Total (Location-Based) GHG Emissions (Metric Tons CO ₂ e)	250.7	218.6	-32.10 (-12.80%)
Eligible for Certification for Report PED (Y/N)	No	No	N/A

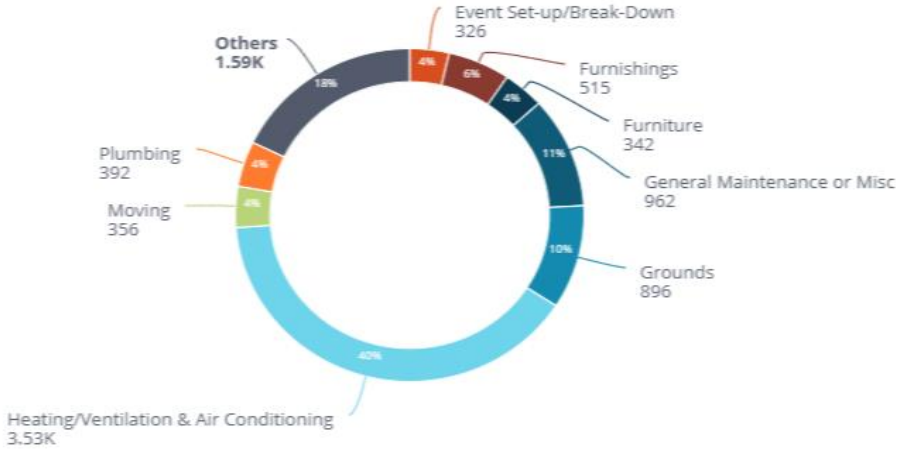
Maintenance Overview 2022–2023 SY

Menasha Joint School District

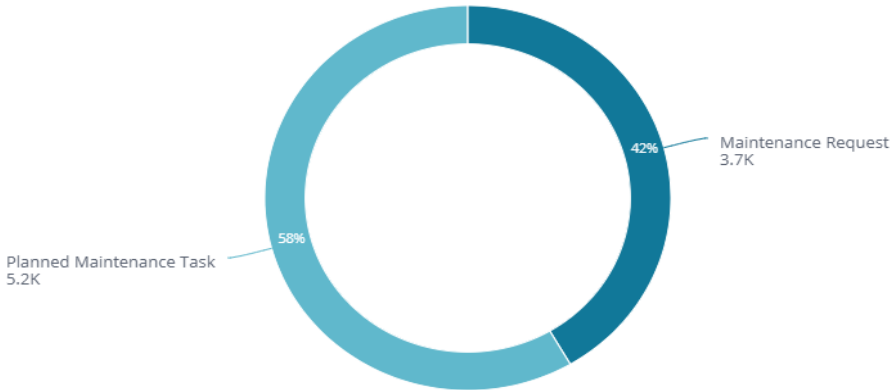


Total Number of CM/PM Work Orders

Requests by Type



Requests by Module



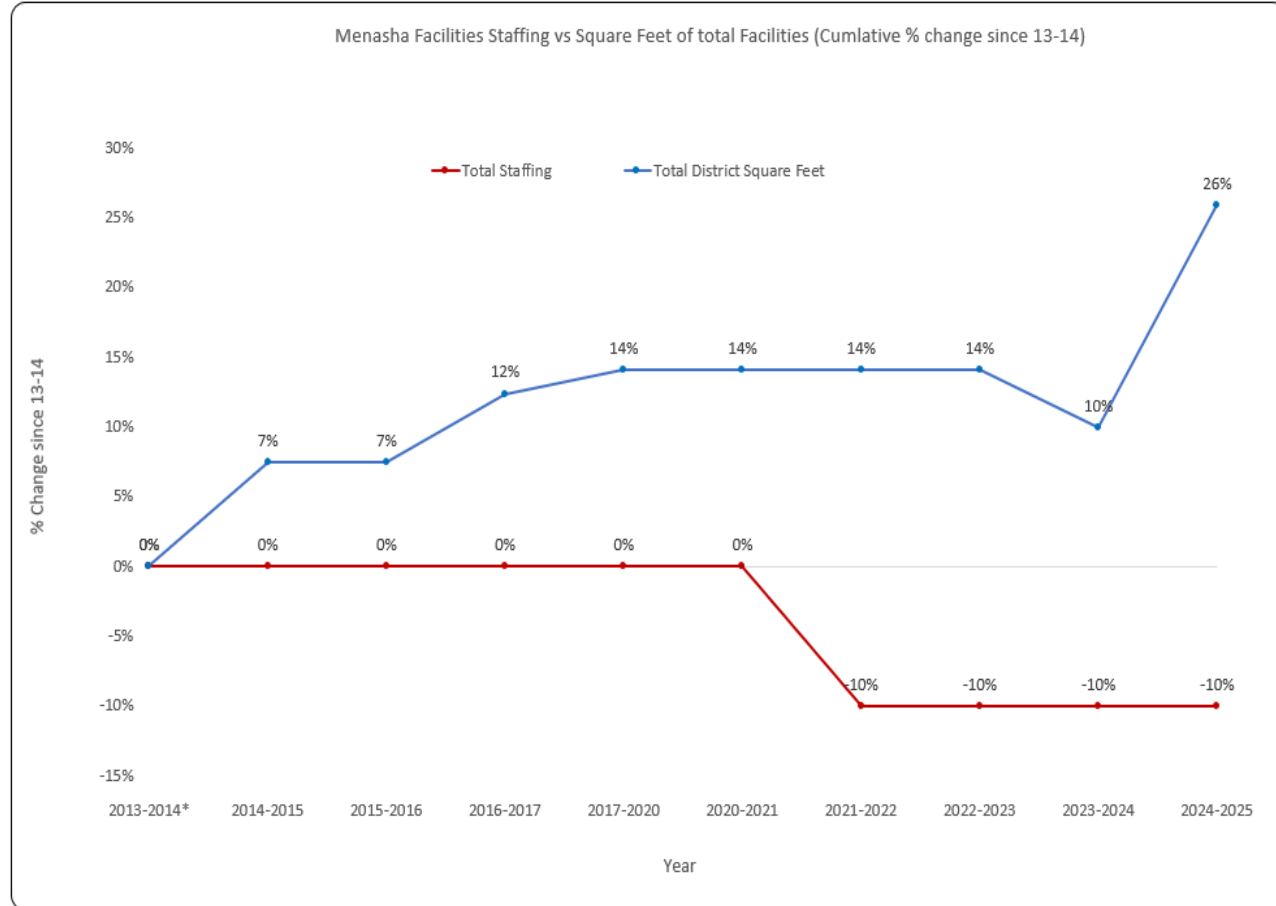
Facility Staffing vs Facility Square Feet

District Square Feet * (baseline values for 2013-2014 are required for calculation)

Year	District Total Square Feet	Note	% Change in Square Feet from 2013-2014 baseline
2013-2014*	668501	Baseline	0%
2014-2015	718501	MHS Reno	7%
2015-2016	718501	MHS Reno	7%
2016-2017	751257	MCC	12%
2017-2020	762707	EPIC/Calder	14%
2020-2021	762707	No Change	14%
2021-2022	762707	No Change	14%
2022-2023	762707	No Change	14%
2023-2024	735207	Nicolet Sold	10%
2024-2025	841207	Maplewood	26%


FTE data for corresponding years in the red cells * (baseline values for 2013-2014 are required for calculation)

Year	Total Number of FTE	Note	# of FTE from 2013-
2013-2014*	10	Baseline	0%
2014-2015	10	No Change	0%
2015-2016	10	No Change	0%
2016-2017	10	No Change	0%
2017-2020	10	No Change	0%
2020-2021	10	No Change	0%
2021-2022	9	Loss HVAC	-10%
2022-2023	9	No Change	-10%
2023-2024	9	No Change	-10%
2024-2025	9	No Change	-10%



This chart displays how much change in facility square feet to the number of facility staff since 2013

Typical Maintenance Staff Weekly Hours

- ▶ 25 Hours – Work Orders (Corrective and Requests)
 - ▶ 5 Hours – Preventive Maintenance
 - ▶ 1 Hour – Building Daily Inspection
 - ▶ 4 Hours – Building Specific Requests/Work not documented on work orders/Grounds
 - ▶ 2.5 Hour – Equipment Maintenance
 - ▶ 2.5 Hours – Administrative Duties (Email, Work Orders and Preventive Maintenance Documentations and Training)
- 



Maintenance/Custodial Work Order Survey

- ▶ With every completed work order, our staff have the ability to complete a customer service survey which helps us to continually improve our service. 712 surveys were conducted and the results follow on the next slide. Included are also some comments we received at each facility.

Overall, what letter grade would you give our customer service?

- ▶ 712 Surveys Conducted

Answer Choices	# of Response in Category
A	678
B	16
C	10
D	3
F	5

Comments from Surveys

▶ BANTA ELEMENTARY

SCHOOL	GRADE	SURVEYOR COMMENT
Banta	A	Akeem is great! He has such a positive attitude. He is so kind and really cares about how the school looks! We love having him at Banta Bilingual!
Banta	A	Life changing! Now I won't fall down the stairs trying to carry everything.
Banta	A	Dave Lilge is the best!
Banta	A	Thank you!
Banta	A	Dave is like sunshine on a cloudy day! Thank you!
Banta	A	The job was done in a short time and put in to it's place. Was immensely appreciated.
Banta	A	Dave was in my office to fix that within 10 minutes of me putting in the request! AND he found me a new power strip that was lying around since my power strip was the problem!
Banta	A	The problem was fixed right away.
Banta	A	Thanks, Dave! You are the best!
Banta	A	Super freaky fast! Fantastic! :)
Banta	A	Dave finished this job so quickly! I'm so grateful! Thank you!
Banta	A	They were very flexible and willing to make little tweeks for me to put everything right where I thought I needed it.
Banta	A	We love Dave and Akeem! They are both so flexible!!!
Banta	A	Dave does always a great job.
Banta	A	Thanks so much- it was a late request and they were so prompt!!
Banta	A	Thank you for thinking of things that we didn't think of and following up on them. Thank you for telling the night time cleaner, Maria, that the dance was happening.
Banta	A	Dave is awesome!
Banta	A	Dave is all-in. He stayed for the assembly to make sure things went off without a hitch...and there was a hitch and he was there!
Banta	A	He was so fast getting here I barely had time to label and put the box where I said I was going to in the request!
Banta	A	All of the buildings and grounds staff are always so helpful and accommodating. It's appreciated!
Banta	A	The stupendous work achieved here makes me feel like I'm wrapped in a cloud of success!
Banta	B	It took a little bit but that was because there was a misunderstanding about which carpet! The wrong carpet was done because it was in the hallway. That was nobody's fault.

Comments from Surveys Cont'

▶ BUTTE DES MORTS ELEMENTARY

SCHOOL	GRADE	SURVEYOR COMMENT
Butte Des Morts	A	Our BDM team is amazing!!!
Butte Des Morts	A	Great work Greg!
Butte Des Morts	A	Greg is awesome - timely, friendly, great problem solver!
Butte Des Morts	A	Mr. Greg dropped everything he was doing to help me get my new outlet installed right away!
Butte Des Morts	A	Amazingly quick, thank you so much!
Butte Des Morts	A	Thanks for delivering those so quickly!
Butte Des Morts	A	Perfect!
Butte Des Morts	A	Give this man a raise!
Butte Des Morts	A	Rocked it!
Butte Des Morts	A	I have put in a lot of requests. Greg is always quick and efficient with the utmost level of excellence!
Butte Des Morts	A	Thank you Miss Marie and Mr Greg!!
Butte Des Morts	A	Greg is always so helpful!
Butte Des Morts	A	Mr. Greg is a rock star!
Butte Des Morts	A	Thank you!
Butte Des Morts	A	Thank you so much for taking care of this so quickly!
Butte Des Morts	A	Thank you so much!!
Butte Des Morts	A	Greg repaired the desks and now they are perfect.
Butte Des Morts	A	Greg is prompt and thorough as usual
Butte Des Morts	A	Mr. Greg is absolutely amazing!!! He keeps my classroom running!
Butte Des Morts	A	Great job! Always prompt!
Butte Des Morts	A	Greg at BDM is always prompt and thorough with requests. If he has a question about a job, he comes to me personally for clarification.
Butte Des Morts	A	This was taken care of in a few hours. Thanks!
Butte Des Morts	A	Greg did a great job fixing our drawer. He was able to get it finished right away for me as well!
Butte Des Morts	A	Thanks Greg! :)
Butte Des Morts	A	Mr Greg = the best.
Butte Des Morts	A	Thank you!
Butte Des Morts	A	It looks amazing!!!
Butte Des Morts	A	Thank you!
Butte Des Morts	A	Thanks Greg! The new legs work great!

Comments from Surveys Cont'

▶ CLOVIS GROVE ELEMENTARY

Clovis Grove	A	Always Awesome!!!
Clovis Grove	A	We are happy to report we can unlock the door again for out guests. Thank you Jason!!
Clovis Grove	A	Yay! So happy to have the laminator running smoothly. Thank you Jason!!
Clovis Grove	A	We appreciate Jason taking a look at the shredder and confirming it is garbage.
Clovis Grove	A	THANK YOU!
Clovis Grove	A	Just awesome, awesome work! thank you!!!
Clovis Grove	A	It was quick!
Clovis Grove	A	A-maz-ing!!! Jason does a stellar job all the time!!
Clovis Grove	A	Jason is always prompt and helpful. :)
Clovis Grove	A	Jason is always amazing and our needs are always met here at Clovis!
Clovis Grove	A	Task completed in a timely manner. Picture day was ready to roll on time! Thanks Jason
Clovis Grove	A	Wonderful work!!
Clovis Grove	A	Keep up the great work!
Clovis Grove	A	So grateful for you!
Clovis Grove	A	Jason and the whole custodial staff are always amazing!
Clovis Grove	A	Jason was amazing with the start of the school and getting all the needs met in the office and around the whole school!
Clovis Grove	A	They are amazing! I'm so grateful for Jason and Nick.
Clovis Grove	A	We have the best custodians at MJSD! Always so polite and helpful!
Clovis Grove	A	Nick and Jason are very helpful!
Clovis Grove	A	Jason and the Clovis crew are always helpful!
Clovis Grove	A	Jason and his staff were on it. I really appreciated the quick response.
Clovis Grove	A	Thank you Jason! I am impressed with how quick the job was completed!
Clovis Grove	A	Jason is more than amazing and goes above and beyond for our building!
Clovis Grove	A	Jason G is the best - we'd be lost without him. He is so very helpful in our every day happenings. A+++
Clovis Grove	A	Although I prefer the light over my desk to be burnt out, I appreciate Jason staying on top of things at Clovis Grove.
Clovis Grove	A	It is comforting to know that every door has a door cover and the bonus is they match!! Thanks Jason for giving me the task to work on over the summer.
Clovis Grove	A	Thank you so much for fixing this forever flush!! It is so loud to begin with and even scared our delivery drivers.
Clovis Grove	A	So nice to put that nightmare reminder to rest!! Thank you Jason
Clovis Grove	A	Starting the year off with wipes is always great!! Thank you Jason
Clovis Grove	A	So happy to have this space to use for storage!! Thank you Jason
Clovis Grove	A	Thanks so much! Looks great!
Clovis Grove	A	Thank you! Room looks great!!!
Clovis Grove	A	Awesome Job!!
Clovis Grove	A	Jason always exceeds our expectations!!
Clovis Grove	A	Thank you!
Clovis Grove	A	Thank you for doing all the things I asked you to. I really appreciate it!
Clovis Grove	A	Jason is always on top of things here at Clovis. He had the LMC ready to go in plenty of time!!! He is the best!
Clovis Grove	A	As usual Jason was amazing and very helpful!!
Clovis Grove	A	Perfect!!
Clovis Grove	A	Jason provided excellent, friendly service. He fixed my book shelf quickly.
Clovis Grove	A	Very prompt and always has a smile!!

Comments from Surveys Cont'

▶ GEGAN & JEFFERSON ELEMENTARY

Gegan	A	Jason is always willing to help. Thank you.
Gegan	A	You ROCK, Jason!!! THANK YOU SO MUCH!!!!
Gegan	A	They look great. Thanks!
Gegan	A	Thanks
Gegan	A	Jason is always so prompt and efficient. Thank you!
Gegan	A	The guys were so fast and professional. They made sure to cover the chair so it would not get dirty in transit.
Gegan	A	Thank you!
Gegan	A	Thank you!
Gegan	A	Thank you so much-- You are amazing!
Gegan	A	Jason is awesome!
Gegan	A	Was great that Jason came and checked to make sure he knew exactly what I wanted done prior to moving the items.
Gegan	B	I mixed up the feedback. The large chairs looked great. The smaller ones around the table were still stained.
Gegan	B	Thank you :)
Gegan	C	Although I was told the chairs had been done twice, there are still unsightly stains on several of them.
Gegan	F	Still nothing was cleaned.
Jefferson	A	Thank you so much!
Jefferson	A	Thank you
Jefferson	A	timely and fixed
Jefferson	A	Easy to work with Tony and he is always able to solve the problem that I am having.
Jefferson	A	Super impressed by the team in how they worked to get the back-to-school event set up!
Jefferson	A	Thank you!
Jefferson	A	Tony is the best.
Jefferson	A	Thanks! Appreciate it! Great to work with!
Jefferson	A	Enjoyed it! Thank you!
Jefferson	A	Tony is always quick to respond and happy to help.
Jefferson	A	Tony is awesome!
Jefferson	A	Tony is fabulous and we truly could not ask for a more wonderful support at our school. Thank you for celebrating maintenance appreciation day with us Tony!
Jefferson	A	Thanks, Tony!
Jefferson	A	Extra chairs are in the small closet under the stairs - it was a wonderful to need more chairs than requested!
Jefferson	A	Thanks for being so speedy!
Jefferson	A	Excellent support and wonderful to work with.
Jefferson	A	I appreciate Tony's help!
Jefferson	A	They did awesome! Thank you Tony, Adam, and the rest of the maintenance staff this summer! You have all been fabulous!
Jefferson	C	Why doesn't anyone else cover work orders if someone is out? These boxes were to be sent to admin over a week ago.
Jefferson	D	Scum is still there but half of my finger swipe is gone

Comments from Surveys Cont'

▶ MAPLEWOOD & MENASHA CITY CENTER

Maplewood	A	Thank for taking the time to take care of all of my requests.
Maplewood	A	Always quick and friendly service. Much appreciated
Maplewood	A	I was so grateful at how fast my request was complete. Thank you so much!
Maplewood	A	Very prompt! We really appreciate it.
Maplewood	A	Amazing work. Great service. Job was done quickly and better than expected.
Maplewood	A	I have a truly healthy love for this dept. They must have a dynamic leader.
Maplewood	A	Jon is a really great guy and a very hard worker. He really keeps our school nice.
Maplewood	B	I waited for 2 months for a 10 minute job to be done. It was 2 months that the students sitting in the back area did not see the smart board.
Maplewood	C	This request was resolved by giving the request to the cleaning staff at school. They have not wet mopped the floor yet but I will continue to monitor and contact maintenance if problem is not resolved.
Maplewood	C	It took 2 months for a 5 minute job that improves the ability for kids to learn in my classroom. Also, the day that they chose to come was conferences. Luckily my first conference was a google meet but I had to find a new room to use.
Menasha City Center	A	Tony was so quick & quiet, I barely knew the chairs were departing the building.
Menasha City Center	A	Tony solved my problem very quickly!!
Menasha City Center	A	The room was set up exactly like the map I attached.
Menasha City Center	A	Tony is always a delight to work with.
Menasha City Center	A	Tony is ALWAYS kind and courteous!
Menasha City Center	A	Hopfenspergers are Awesome
Menasha City Center	A	Fast and efficient.
Menasha City Center	A	Tony always does a great job
Menasha City Center	A	What an amazing person! Tony is such a friendly person that cares deeply about his job.
Menasha City Center	A	I'm glad it gone done so fast.
Menasha City Center	A	They didn't laugh at my jokes, but I won't hold it against them....it was early in the day!
Menasha City Center	A	Tony verified that it was OK to remove property from offices as noted. We go down together if necessary.
Menasha City Center	A	Tony always has a positive and helpful attitude.
Menasha City Center	A	Tony did an amazing job!
Menasha City Center	A	Thank you Adam!
Menasha City Center	A	I was saddened that Tony really didn't want my supervisory attn to the project. LOL it's OK i'm kinda used to that the team has far greater skill set then I can even imagine.
Menasha City Center	A	Great service by very courteous staff.
Menasha City Center	B	I thinks some selections should say MAYBE, Tony that sass was giving me a freak out moment. But it's all good when he grins.
Menasha City Center	B	The baggies are still here at MCC there must have been a issue understanding the request.

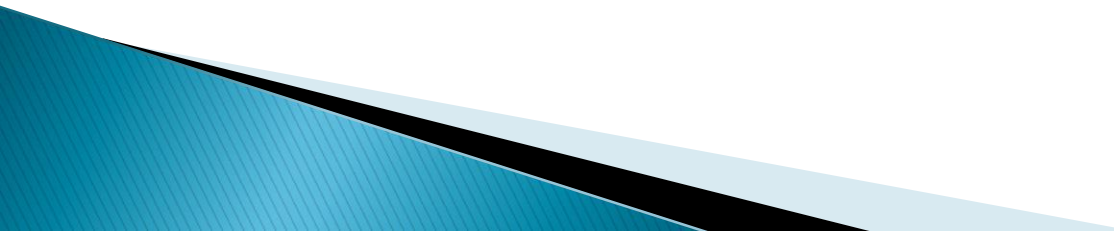
Comments from Surveys Cont'

▶ MENASHA HIGH SCHOOL

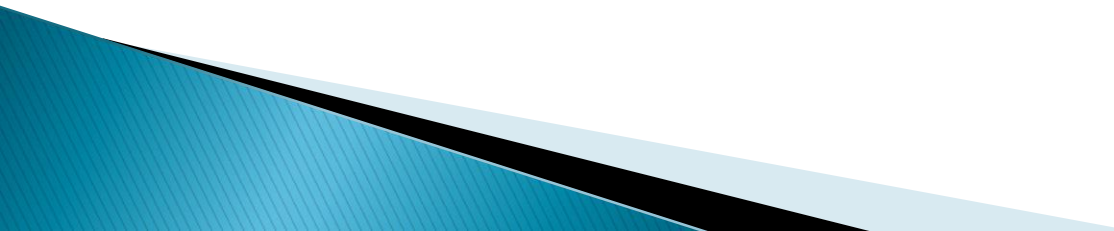
Menasha High School	A	thanks
Menasha High School	A	Thank you
Menasha High School	A	Another fast completion.
Menasha High School	A	Great work
Menasha High School	A	Thank you!!
Menasha High School	A	The Cleaning Staff did a great job!
Menasha High School	A	I appreciate our maintainance staff! :))
Menasha High School	A	Our maintenance crew is the best!
Menasha High School	A	We have the best staff at MHS
Menasha High School	A	Thank you very much!!
Menasha High School	A	Thanks so much!
Menasha High School	A	They got this done in less then 1 day!
Menasha High School	A	They always do a great job.
Menasha High School	A	Thank You Adam!
Menasha High School	A	Thank you !!!!!
Menasha High School	A	The maintenance person had a pleasant attitude even though the job order wasn't too fun!
Menasha High School	A	Well done and quick response
Menasha High School	A	Thank you!
Menasha High School	A	Thank you for all your hard work!
Menasha High School	A	great job
Menasha High School	A	Thank you, Mike!! Much appreciated!!
Menasha High School	A	thank you
Menasha High School	A	Great work
Menasha High School	A	Thank you
Menasha High School	A	So appreciate the efficient work done. :-)
Menasha High School	A	Thanks for taking care of the request so quickly, Adam!
Menasha High School	A	The team was very helpful and understood our request to have the storage area organized so that in the future we can find items easily and retain the perm files is a reasonable organized fashion.
Menasha High School	A	Great job Thank you
Menasha High School	A	Thank you
Menasha High School	A	Thanks for the help!
Menasha High School	A	Thanks so much!
Menasha High School	A	What an awesome crew to work with, they expedited my request on the day and time e
Menasha High School	A	Our custodial staff goes over and beyond ensuring each time I put a request in, it meets my needs!

Typical Annual Maintenance Projects

Annual Typical Maintenance Projects:

- ▶ Fire System & Sprinkler Testing
 - ▶ Fire Extinguisher Certification
 - ▶ Asbestos Surveillance & Fume Hood Testing
 - ▶ All Schools Summer Cleaning
 - ▶ Boiler & A/C Service
 - ▶ General Lawn Maintenance
 - ▶ Key Inventory
 - ▶ Eye Wash Station Annual Maintenance
- 

2021–23 Major Projects

- ▶ New playground– Gegan
 - ▶ Roof replacement 2 sections – MHS
 - ▶ Create fitness center – MHS
 - ▶ Create new coaches office – Banta
 - ▶ Replaced A/C units– Banta
 - ▶ Create new M/R coaches offices – Clovis
 - ▶ Carpet in Main Office and 2 classrooms– Clovis
 - ▶ A/C Install– JEFF
 - ▶ A/C install in BLDG– BDM
- 

2021–23 Major Projects Cont'd

- ▶ Replace building PA system – Gegan
 - ▶ Restoration Visitor Side– Calder
 - ▶ Metal wrap window soffits – Gegan
 - ▶ Classroom remodel – Gegan
 - ▶ Flooring Replacement– Jeff
 - ▶ Exterior light North and South – Jeff
 - ▶ New Hoops /Structures /Controls /Motors–MHS
 - ▶ New flooring Gym, Kitchen and Office–Banta
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